PRODUCT SHEET

Vault Quality

Vault Quality brings together quality systems and processes on a single cloud platform to enable efficient quality management.

Quality applications exist within a single Vault, which allows for the consolidation of quality processes that have been traditionally managed in siloed, disparate systems.

Vault QualityDocs is the industry-leading GxP quality content management application.

Vault QMS manages and tracks quality processes such as deviations, complaints, CAPAs, change controls, audits, and risk management.

Vault LIMS is a laboratory information management system that facilitates quality control activities for GMP manufacturing.

Vault Batch Release aggregates data and content from QMS, LIMS, ERP, and regulatory systems to facilitate GMP release and market-ship decisions.

Vault Training is a GxP-optimized learning management system (LMS) that manages authoring, approval, assignment, and assessment of training materials in one place.

Veeva LearnGxP is an eLearning library of accredited courses and microlearning videos to help organizations meet regulatory requirements and drive personnel development.

Vault Validation Management is a paperless validation solution that optimizes the end-to-end validation lifecycle process.

Vault Station Manager is a simple tablet-based application that ensures the right content is available 24/7 for operators on the manufacturing floor.

Vault Product Surveillance supports MedTech post-market surveillance processes and fully automated adverse event reporting to global health authorities.

PRODUCT	ANNOUNCED	STATUS	CUSTOMERS
Vault QualityDocs	2013	Very Mature	100+
Vault QMS	2016	Mature	100+
Vault LIMS	2021	Early	1–10
Vault Batch Release	2023	Early	1–10
Vault Training	2018	Mature	100+
Veeva LearnGxP	2016	Mature	51–100
Vault Validation Management	2021	Early	1–10
Vault Station Manager	2018	Mature	11–50
Vault Product Surveillance	2020	Early	1–10

PRODUCT SHEET

Vault QualityDocs

QualityDocs is a regulated quality content management solution. It is based on Veeva's proprietary GxP content reference model and includes best practices and standardization. The application manages content throughout its entire lifecycle, from creation to disposal. It allows internal and external parties to collaborate and share information, such as quality agreements and batch-related documents, in a controlled manner directly within the system.

Announced	2013
Status	Very Mature
Customer type	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
Customers	100+
Platform	Veeva Vault
Integrations	Lives with Training, QMS, LIMS, Validation Management, Station Manager, Product Surveillance

PRODUCT SHEET

Vault QMS

QMS is a system designed to manage life sciences-specific quality processes. It provides best practices for handling quality processes such as deviations, audits, and continuous improvement. It also allows external partners to access the system to collaborate on audit findings and supplier corrective actions.

QMS is unified with other Quality Suite applications and connected to Registrations to enable coordination of product change control activities. Additionally, QMS and LIMS bring together quality assurance and quality control processes in one system.

Announced	2016
Status	Mature
Customer type	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
Customers	100+
Platform	Veeva Vault
Integrations	Lives with QualityDocs, Training, LIMS, Validation Management, Product Surveillance Connected with Registrations

PRODUCT SHEET

Vault LIMS

LIMS is a laboratory information management system that manages quality control in GMP manufacturing. It tracks samples to the lab for digital method execution, calculations, specification adherence, and final review.

LIMS displays procedures from QualityDocs, initiates a QMS lab investigation from an out-of-specification (OOS) result, displays QMS quality events for batch review, and utilizes user training records in Training for lab assignments and system access.

Announced	2021
Status	Early
Customer type	Enterprise Pharma, Biotech, CDMO, MedTech
Customers	1–10
Platform	Veeva Vault
Integrations	Lives with QualityDocs, QMS, Training, Validation Management, Product Surveillance

PRODUCT SHEET

Vault Batch Release

Batch Release is an end-to-end solution that automates aggregation, reviews, and traceability of batch-related data and content to enable faster, more confident GMP release and market-ship decisions.

Batch Release brings together data and content from QMS, LIMS, ERP and regulatory solutions and simplifies collaboration with external partners. It is tightly integrated with and requires QMS. When used with LIMS and RIM, it offers faster time to value, but can be implemented with third party LIMS and regulatory solutions.

Announced	2023
Status	Early
Customer type	Enterprise Pharma, Biotech, CDMO
Customers	1–10
Platform	Veeva Vault
Integrations	Requires QMS Lives with QMS, QualityDocs, LIMS Connected with Registrations

PRODUCT SHEET

Vault Training

Training is a learning management system (LMS) designed for GxP compliance. It gives customers tools to manage learning content and curricula, and to deliver and track assignments. Training administrators can build curricula with many training types, including documents, videos, eLearning, classroom training, on-the-job training, assessments and more. Managers can track qualification and compliance status using reports and dashboards.

Training is unified with QualityDocs, ensuring access to source content and automating re-training based on changes. Document and training data are easily combined for reporting, and training assignments can be made in QMS workflows.

Announced	2018
Status	Mature
Customer type	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
Customers	100+
Platform	Veeva Vault
Integrations	Requires QualityDocs Lives with QualityDocs, QMS, LIMS, Validation Management, Product Surveillance Connected with LearnGxP

PRODUCT SHEET

Veeva LearnGxP

LearnGxP is an accredited training library that can be deployed with Vault Training or almost any other learning management system. The library contains interactive eLearning content and microlearning videos on topics such as the Fundamentals of Good Manufacturing Practices, Data Integrity, and Inspection Readiness. It is designed to help life sciences companies meet regulatory compliance requirements and provide professional development on industry-specific topics to their workforce.

Announced	2016 (acquired in 2021)
Status	Mature
Customer type	Enterprise Pharma, Biotech, CRO, CDMO, MedTech, Consumer
Customers	51–100
Platform	N/A
Integrations	Requires Training or other learning management system

PRODUCT SHEET

Vault Validation Management

Validation Management is a digital solution that manages qualification and validation activities for computerized systems, facilities, utilities, equipment, and processes. The application tracks system inventory, requirements, and project deliverables. Validation professionals can create validation activities, execute test scripts digitally, and generate traceability and summary reports throughout all stages of the validation process.

Validation Management is unified with QualityDocs and QMS to connect quality events and key artifacts.

Announced	2021
Status	Early
Customer type	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
Customers	1–10
Platform	Veeva Vault
Integrations	Lives with QualityDocs, QMS, Training, LIMS, Product Surveillance

PRODUCT SHEET

Vault Station Manager

Station Manager is a tablet application that gives manufacturing operators offline access to content from the QualityDocs library on the shop floor. It syncs with QualityDocs when internet connectivity is available to ensure the latest versions of content are accessible. Critical work instructions and procedures can be assigned to tablets associated with specific stations in manufacturing, ensuring operators have access to the content they need.

Announced	2018
Status	Mature
Customer type	Enterprise Pharma, Biotech, CDMO, MedTech
Customers	11–50
Platform	Veeva Vault
Integrations	Requires QualityDocs Lives with QualityDocs

PRODUCT SHEET

Vault Product Surveillance

Product Surveillance helps with MedTech post-market surveillance processes and adverse event reporting to global health authorities including the FDA, European Commission, and Health Canada. It standardizes and consolidates complaint reportability through a global decision tree and helps manage reporting timelines to ensure compliance across different health authorities. Quality and regulatory teams can allocate resources and prioritize submissions more effectively.

Product Surveillance also supports fully automated reporting with built-in XML payload generation and electronic data interchange (EDI) gateway. It is unified with core quality processes in QMS.

Announced	2020
Status	Early
Customer type	MedTech
Customers	1–10
Platform	Veeva Vault
Integrations	Requires QMS Lives with QualityDocs, Training, QMS, LIMS, Validation Management